BOUNDLESS GUIDE:

MY SCENERY DOES NOT DISPLAY

BOUNDLESS

QUICK INTRODUCTION:

There are a few reasons why scenery addons fail to display in XP11 and XP12. Fortunately, most of them can be fixed fairly quickly and we will aim to talk you through some of the most common reasons below.

If your scenery is still not displaying correctly after checking all these causes – you can always contact us for direct support.

POSSIBLE CAUSE:

WRONG FOLDER HAS BEEN INSTALLED

SOLUTION:
All Boundless Scenery follows the same folder structure: 'aaa_Boundless_XXXX_Airport'.

For example, Stansted (EGSS) Airport will be displayed as 'aaa_Boundless_EGSS_Airport'.

Ensure that this is the folder that is added to your X-Plane/Custom Scenery folder – and that you aren't pasting in anything else. Full installation instructions are always included with your scenery download.

POSSIBLE CAUSE:

MISSING LIBRARY

SOLUTION:
Make sure you have the latest edition of the Boundless Library installed (available here).
The library is installed just like any scenery; full instructions are included.

Almost all Boundless scenery now requires the library in order to work. If this is what you are missing, you'll likely get an error message when you try to load up the scenery in X-Plane.

All scenery is compatible with the newest library version. The minimum version required is always stated in your product documentation and on the store page.

POSSIBLE CAUSE:
INCORRECT SCENERY PACKS ORDER

SOLUTION:
The 'scenery_packs.ini' file lives in your X-Plane/ Custom Scenery folder. This file can be easily edited in notepad and changes the order that XP11 or XP12 'read' the scenery packages.

As a rough guide, open the file in Notepad and ensure that your Boundless scenery is located right at the top of the list, and that the library is located just below it (ideally directly under the lowest Boundless scenery).

It doesn't matter which order your Boundless sceneries are, if you have more than one.

CONCLUSION:
Although every scenery is tested thoroughly, issues can creep through the net because people use the sims on such a wide variety of systems. It's rare, but clashes with other addons and packages are always possible.

Usually, if the issue is with the scenery itself, you will get an error but the scenery will still display.

If the scenery fails to display at all, then it's almost always due to one of the above causes.

File management is the most important part of keeping your sim running smoothly!

We hope this short guide has helped you.

Enjoy your flights,
The Boundless Team